



**ENIGMA
TECHNOLOGY
EXPERTS**

إنيجما خبراء التكنولوجيا

شركة الأحجية لتقنية المعلومات

ABOUT HALAWANI GROUP



Since its establishment in 1952 by the late Mohammed Mounir Halwani, Halwani Group has a core believe in innovation, development and creating sustainable value that enriches lifestyle and contributes to empowering societies.

This belief is evident from Halwani Group business expansions around the world in many vital sectors: food industries, retail, money and exchange, technology services, in addition to tourism and travel services.

Today, Halwani Group continues its success and prosperity through the new generation of the family, represented by Ms. Toulin F. M. Halawani and Ms. Talia F. M. Halwani.

Thanks to the great legacy of the Halwani Group - especially in developing technology businesses and major projects since 2013 - and long-term partners and customers in many technological fields, the group set a new starting point in this sector by establishing Enigma Technology Experts (eTX) and attracting global professionals and expertise to eTX.

Through eTX, Halwani Group aims to become a beacon of deep knowledge in the rapidly growing world of technology, and a reliable partner for IT solutions in various sectors and companies of all

COMPANY STATEMENT



In an era of rapid technological evolution, our commitment to harnessing technology lies not just in pursuing progress, but in pursuing purpose. We strive to empower people, transform industries, and create a sustainable future, ensuring that every breakthrough enhances the human experience.

At eTX, we're not merely another technology provider; we're a team of dedicated professionals who have experienced the industry from both sides— as clients and as experts. Our mission is to pursue excellence in every aspect of technology, delivering end-to-end solutions that truly meet the needs of our clients. Every line of code we write and every product we launch is rooted in our passion for solving real-world challenges, transforming ideas into solutions that enrich lives. We believe that every challenge is an opportunity for innovation, and we are committed to turning obstacles into breakthroughs that drive progress and inspire others.

We understand the challenges and opportunities within the tech landscape, and we are dedicated to applying best practices to ensure your success. With eTX, you're choosing a partner that is passionate about transforming your vision into reality. Together, let's redefine what's possible in the world of technology..



Eng. Sharif Mohammed Al Jammal - Chief Executive Officer



LEADERSHIP



Eng. Sharif Mohammed Al Jammal - Chief Executive Officer

A visionary leader with over 27 years of experience with propelled innovation and growth across major telecom companies on a global scale. As the Co-founder and CEO of eTX he is the driving force behind the company's strategic vision, spearheading its operations, product development, in addition to his proactive approach of talent acquisition of industry luminaries to join eTX as key stakeholders, and fostering a culture of innovation and collaboration.

Under Sharif's dynamic leadership, eTX has achieved remarkable milestones, including the launch of groundbreaking products, the modernization of government ERP systems, the construction of state-of-the-art data centers, and successful expansion into new markets. Prior to founding eTX, Sherif held pivotal roles in renowned telecom, construction, and government organizations, including Orange, Ooredoo, and the Ministry of Labor, in addition to media broadcasting corporates.

He contributed in significant achievements, showcasing his expertise in ERP solutions, data center construction, software development, team leadership, and project management. Sherif Al Jammal holds a BSc in Communications and Electronics Engineering and is an esteemed member of the engineering associations in both Saudi Arabia and Jordan. He earned numerous awards and recognitions in favor of his outstanding contributions. Beyond his role at eTX, Sherif is a sought-after speaker at industry conferences and events, sharing his insights and inspiring others. In his personal time, he enjoys playing football, watching movies, listening to music, reading, and mentoring aspiring entrepreneurs.



WHO WE ARE



We are a visionary company of international experts and engineers providing cutting-edge and integrated technology services and solutions.

As a hub of knowledgeable expertise in the ever-growing technology industry, **Enigma Technology Experts (eTX)** acquisitioned talents and experts to be the trusted IT partner with clients from different business sectors and company sizes.

Today, where the technologies are key in the thriving economy diversification of Saudi Arabia, eTX fosters innovation, quality, consistent excellence, sustainable success as drivers of business growth.

EXPERTS AND EXPERTISE

Egypt - Saudi Arabia - Qatar - UAE - Tunisia - Canada - America - India - Malaysia



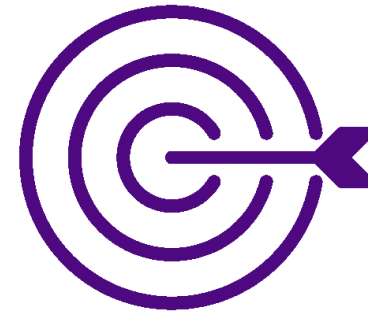
A team of international experts and engineers with 15 to 35 years of experience across all the spectrums of technology.



Certified and trusted partner with the world's renowned and top-notch providers and licensors.

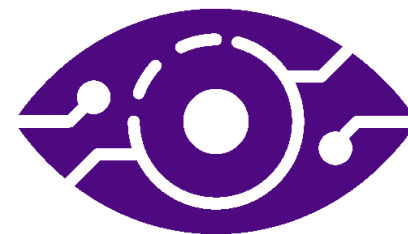


Impartial professionals addressing the modern demand with transparency and credibility.



OUR MISSION

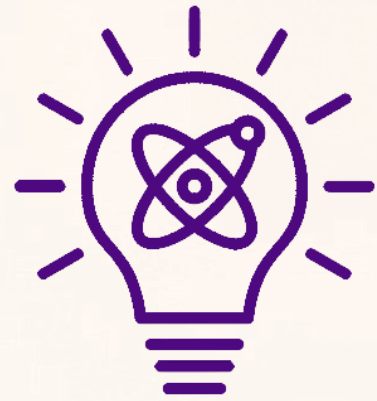
We redefine standards in IT services delivery with commitment to excellence, dedication to our clients, and ensuring that every interaction reflects our core values of integrity, professionalism, and innovation.



OUR VISION

To become a beacon of innovation, collaboration, customer focus, and continuous learning in the ever-evolving landscape of technology.

OUR VALUES



INNOVATION



INTEGRITY



EXCELLENCE



COLLABORATION



**CUSTOMER
FOCUS**



**CONTINUOUS
LEARNING**



**SOCIAL
RESPONSIBILITY**



ADAPTABILITY

OUR APPROACH

We tackle both aspects of your business needs.

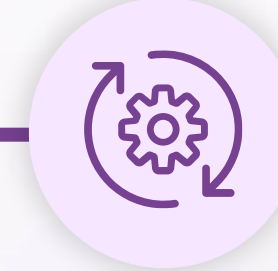
FUNCTIONALLY we enhance and streamline operations and processes.

TECHNICALLY we delve in cutting-edge technology to develop bespoke solutions, integrate systems, and provide robust hosting, security, and support services



Functional Aspects

Training
Field study
Future plan/strategy
Accurate business plan
Service Level Agreement
Integrated Business Plan
Listening and providing solutions
Guaranteed Return on Investment
Customer Service Center
(Functional Support)



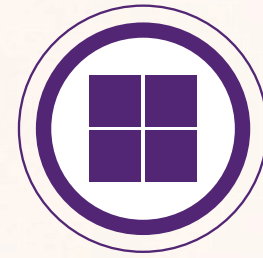
Technical Aspects

Co-execution
Technical support
Security and protection
Privacy and confidentiality
Modern technology solutions
and systems

OUR SERVICES



ODOO
SERVICES



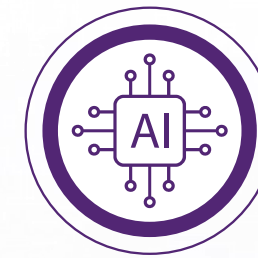
MICROSOFT
SERVICES



ORACLE
SERVICES



SAP
SERVICES



GENERATIVE
AI



SECURITY & RISK
MANAGEMENT



STRATEGIC PROJECT
MANAGEMENT



AUDIO
VISUAL



BUSINESS
EXCELLENCE



SALES
FROCE



CONTACT
CENTER SERVICES



OUTSOURCING
SERVICES



TRAINING
WORLD



GENERAL
CONSTRUCTION



HOTEL
INVENTORY



ELECTRONIC
LOCKERS



DOCUWARE

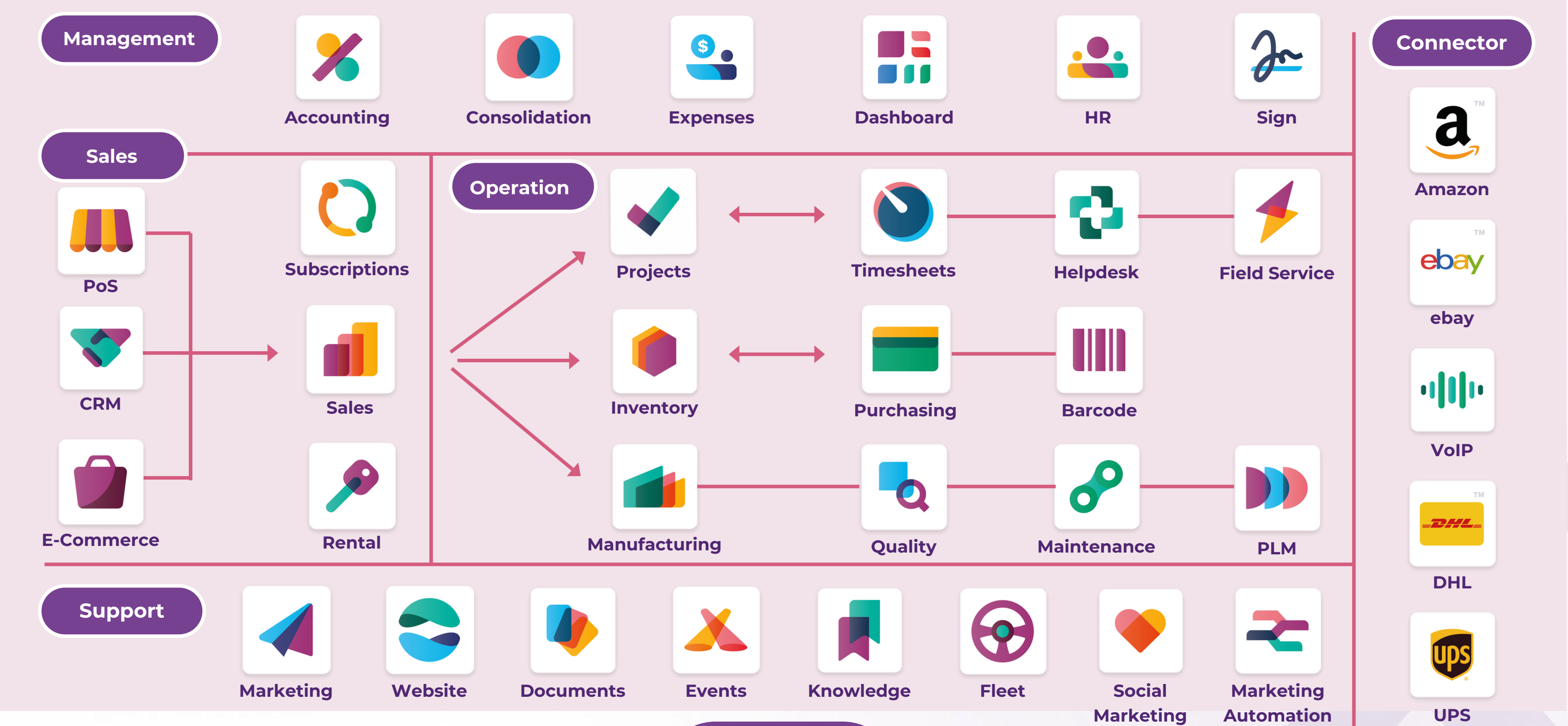


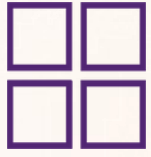
MANAGED
SERVICES



SUPPORT

ALL-IN-ONE BUSINESS APPS





MICROSOFT SERVICES

1. Co-Sell Opportunities

2. Managed Services Credit

3. Access to Solutions Partner

4. MS-Certified Solution Provider Relationships

5. Dynamics 365 Solutions

6. Operating Systems

7. Productivity and Office Solutions

8. Cloud Solutions

9. Automation

10. Business Apps

11. Chatbots

12. ECM

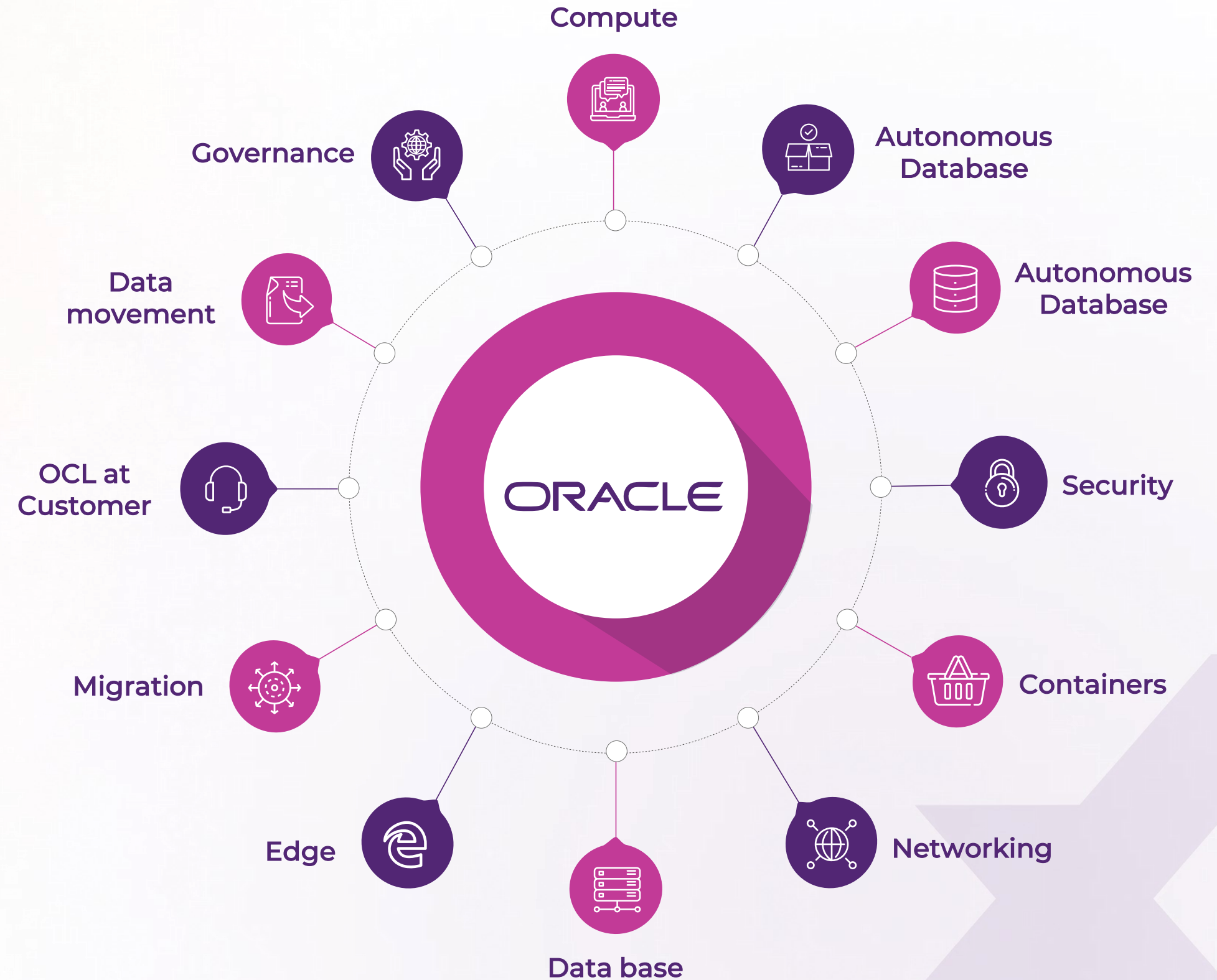
13. Data

14. Security

15. Power Bi

Oracle Services provides advanced cloud and database solutions that power **business innovation** and **efficiency**.

Its secure, scalable services support digital transformation across industries worldwide.





SAP

1.

Implementation
Services

2.

Application
Management
Services

3.

SAP Cloud

4.

Business
Transformation
Services

5.

Business process
outsourcing

6.

Training and
Education

7.

Support
Services

8.

Operation and
Configuration
Documentation



PRODUCTS

SAP S/4 HANA

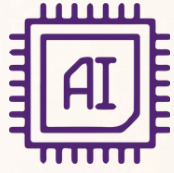
Ready-to-run Cloud ERP

SAP SUCCESSFACTORS

Human Capital Management Suite

SAP ARIBA

Business Commerce Applications



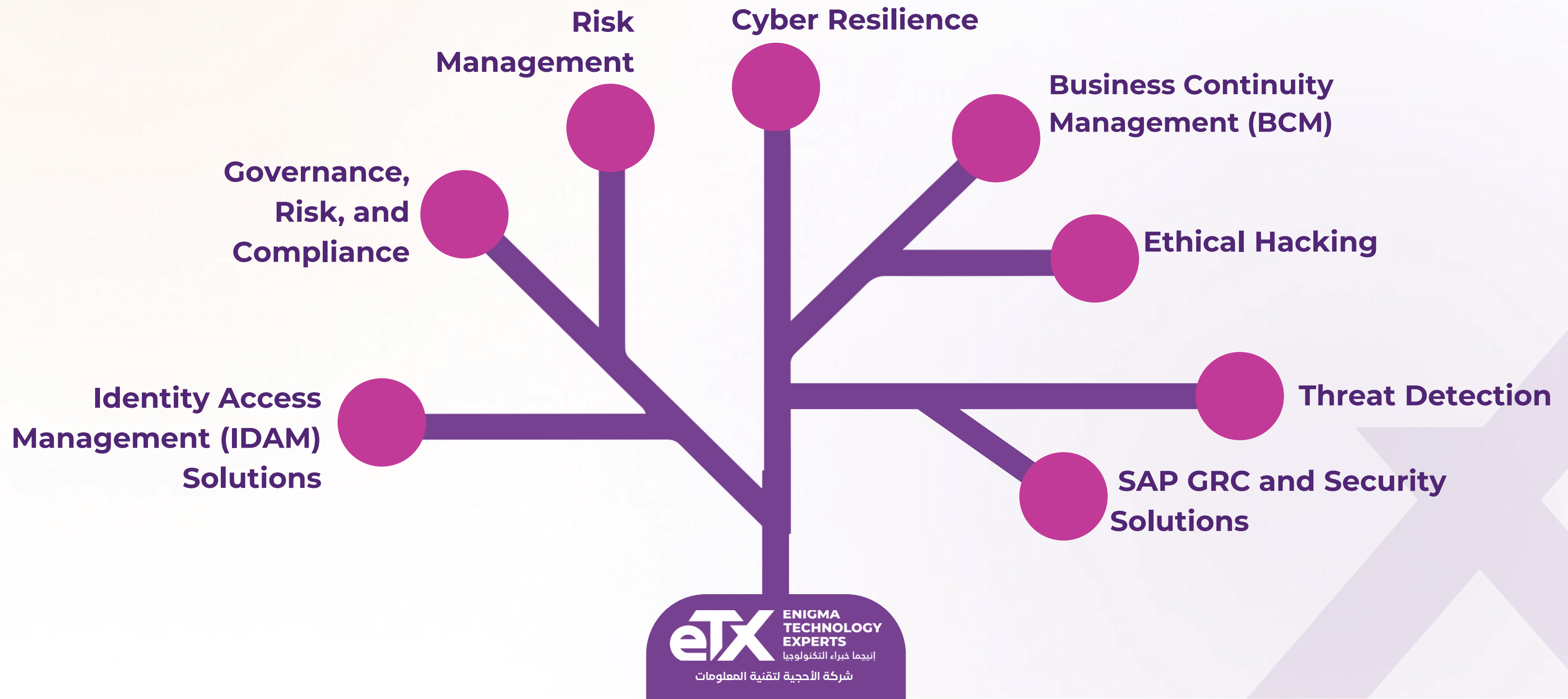
GENERATIVE AI

Microsoft Azure AI and Machine Learning services offer advanced analytics capabilities, enabling businesses to build and deploy AI models for **predictive insights**, automation, and **enhanced data-driven strategies**.





SECURITY AND RISK MANAGEMENT





STRATEGIC PROJECT MANAGEMENT

1. Support project implementation
2. Program management Consulting
3. Project management advisory
4. Standardization of PM process
5. Consolidated View of all projects
6. Multi project management
7. Plan and Schedule Resources
8. PMO Managed Services
9. Quality Assurance
10. Training, Coaching
11. Portfolio Management Processes, Methods, tools and Governance
12. Resolving a stopped project between the owner and the vendor



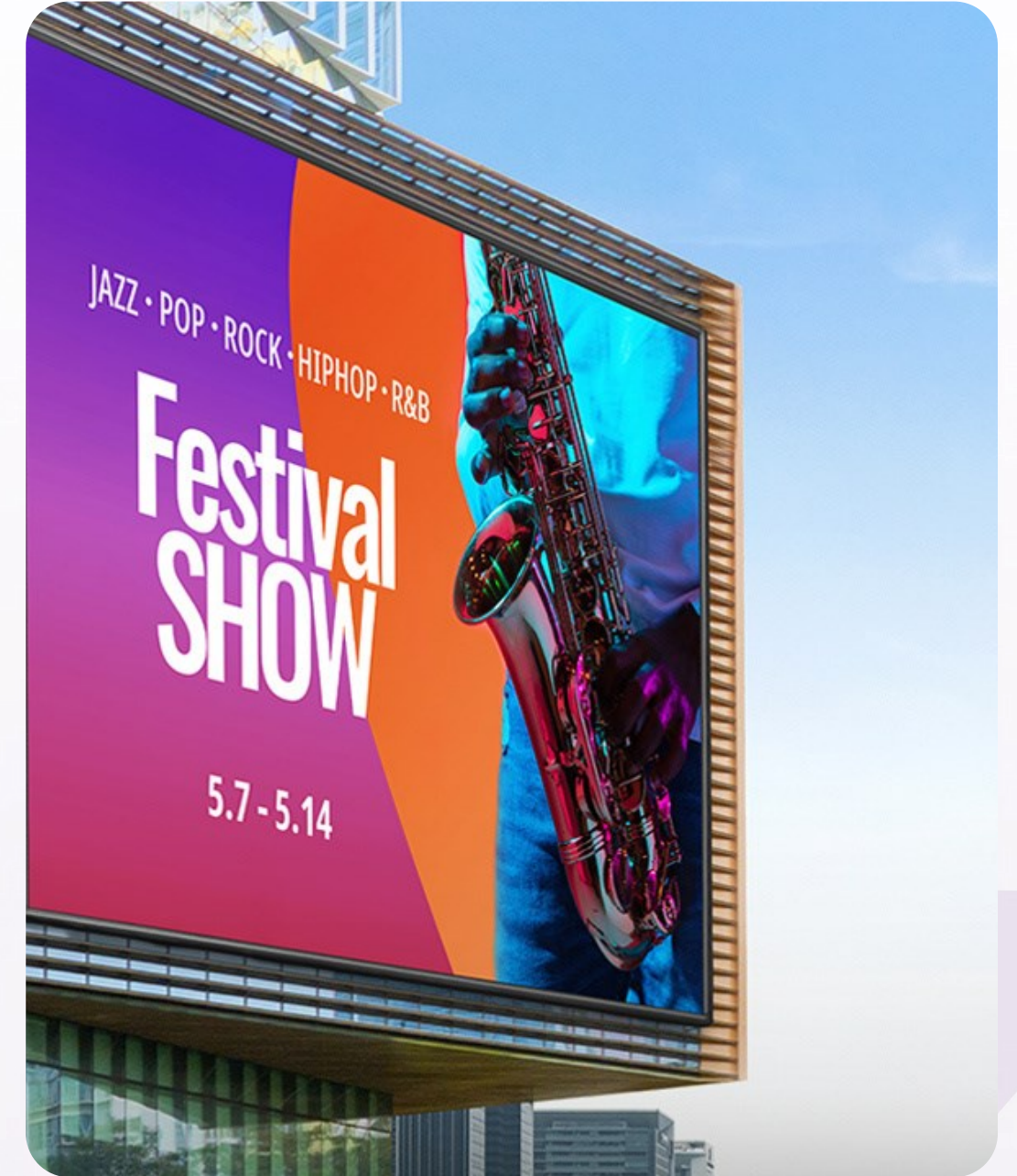
AUDIO VISUAL SOLUTIONS



Auditoriums



All-Business Rooms



Outdoor LED Signages



BUSINESS EXCELLENCE

CRM



**Business
Transformation**

Sector Standards

ISO-MS Standards

Training

Excellence Models



Sector Standards

ISO-MS Standards

**MS
Consulting**

Training

1st party



Auditing

3rd party

2nd party

Training



SALES FORCE

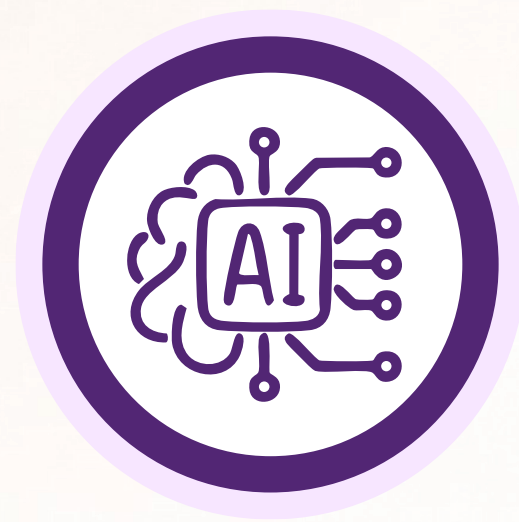
A comprehensive **Salesforce service** offering expert implementation, customization, AI-powered automation, and industry-specific solutions for Telecom and Healthcare, ensuring scalable, secure, and optimized business transformation.

Offerings include development, customization, implementation, integration, data migration, ongoing support & maintenance, consulting, AI-powered automation, and industry-specific solutions



Expert Salesforce implementation and customization

We design and build Salesforce solutions tailored to your exact business needs.



Integration of AI-powered automation

Boost efficiency with smart, AI-driven workflows and insights.



Tailored industry-specific solutions for Telecom and Healthcare

Get specialized tools built for the challenges of Telecom and Healthcare.



Focus on scalable, secure, and optimized business transformation

Grow confidently with solutions that are secure, fast, and built to scale.



End-to-end service covering strategy, development, integration, and support

From planning to post-launch, we support your full Salesforce journey.



CONTACT CENTER SERVICES





OUTSOURCING SERVICES





TRAINING WORLD

Application
Development

SAP Modules
training

Microsoft
products training

Management systems training
(Quality -Environment - OH &
Safety - IT - Food safety -
Energy Management

Certified management
system auditors - Lead
Auditors for Quality -
Environment - IT – OH&S -
Food Safety Energy
management



GENERAL CONSTRUCCION



CONSTRUCTION
SUPERVISION



ENGINEERING
SERVICES



INTERIOR DESIGN



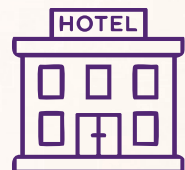
CONSUTRICTION
MANAGEMENT



EXTERIOR DESIGN



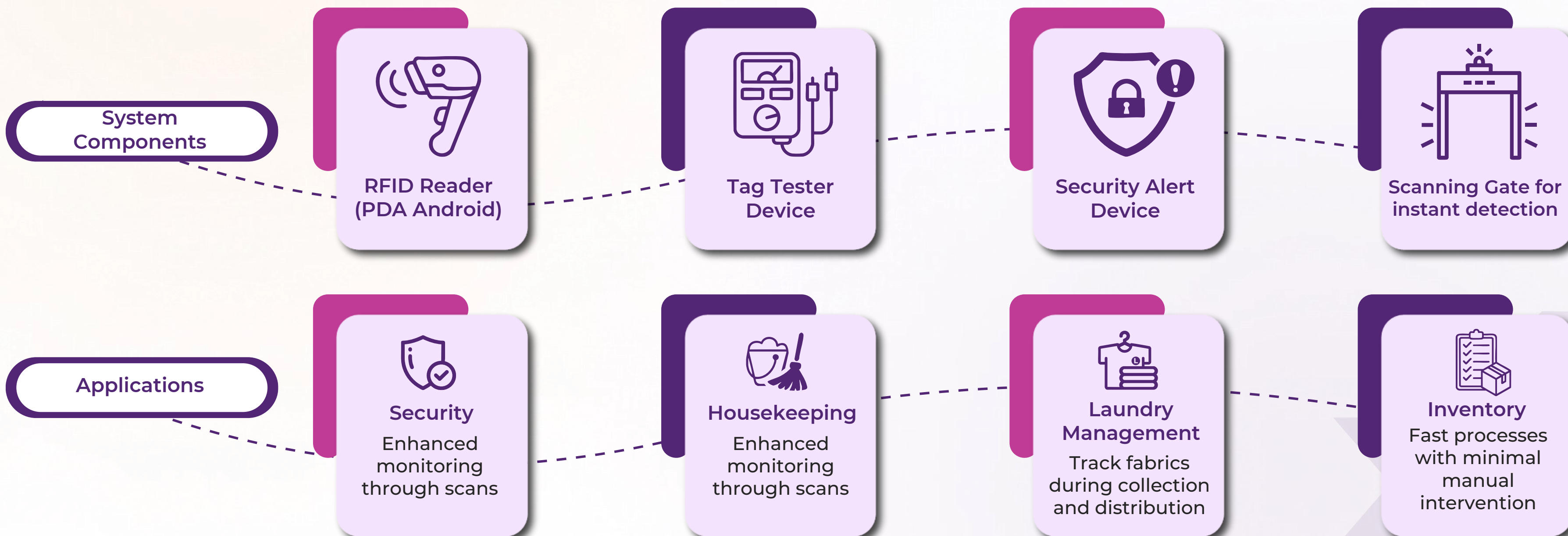
LIGHT CURRENT
SYSTEM



HOTEL INVENTORY

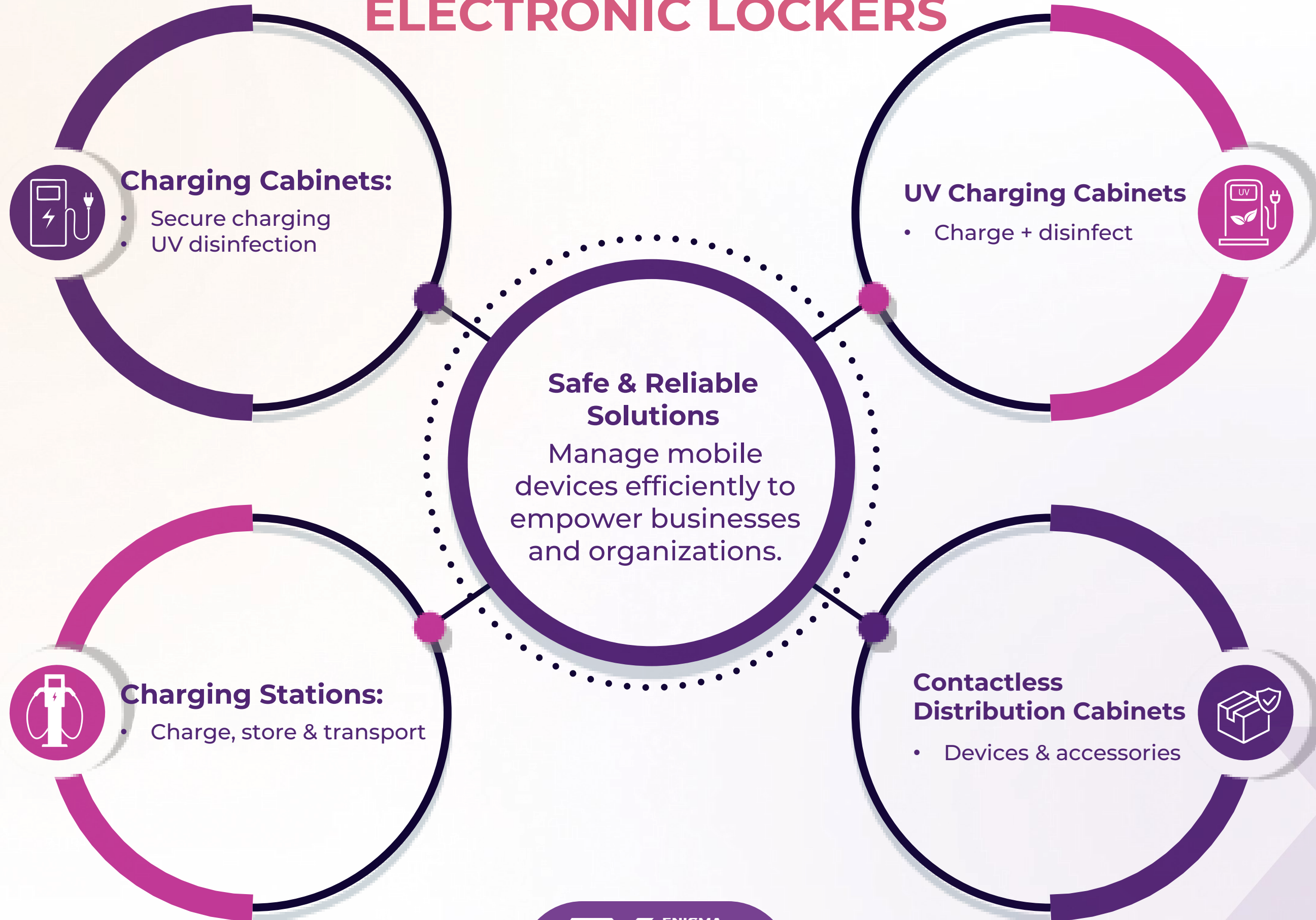


RFID Technology – Install RFID tags on items (towels, linens, blankets, hairdryers, clocks) to track inventory and prevent theft or losses.





ELECTRONIC LOCKERS





DOCUWARE

Smart Document Management & Workflow Automation

A modern solution to digitize, store, and manage documents securely — boosting efficiency and reducing paperwork.



Digital Document Storage

Secure, searchable cloud access to all files.

.....



Automated Workflows

Streamline approvals and processes with zero manual handling.

.....



Secure Cloud Access

GDPR-compliant, encrypted, and always backed up.

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E-signatures

Fast, legal digital approvals built into the flow.

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Mobile Access

Manage documents anytime, from any device.

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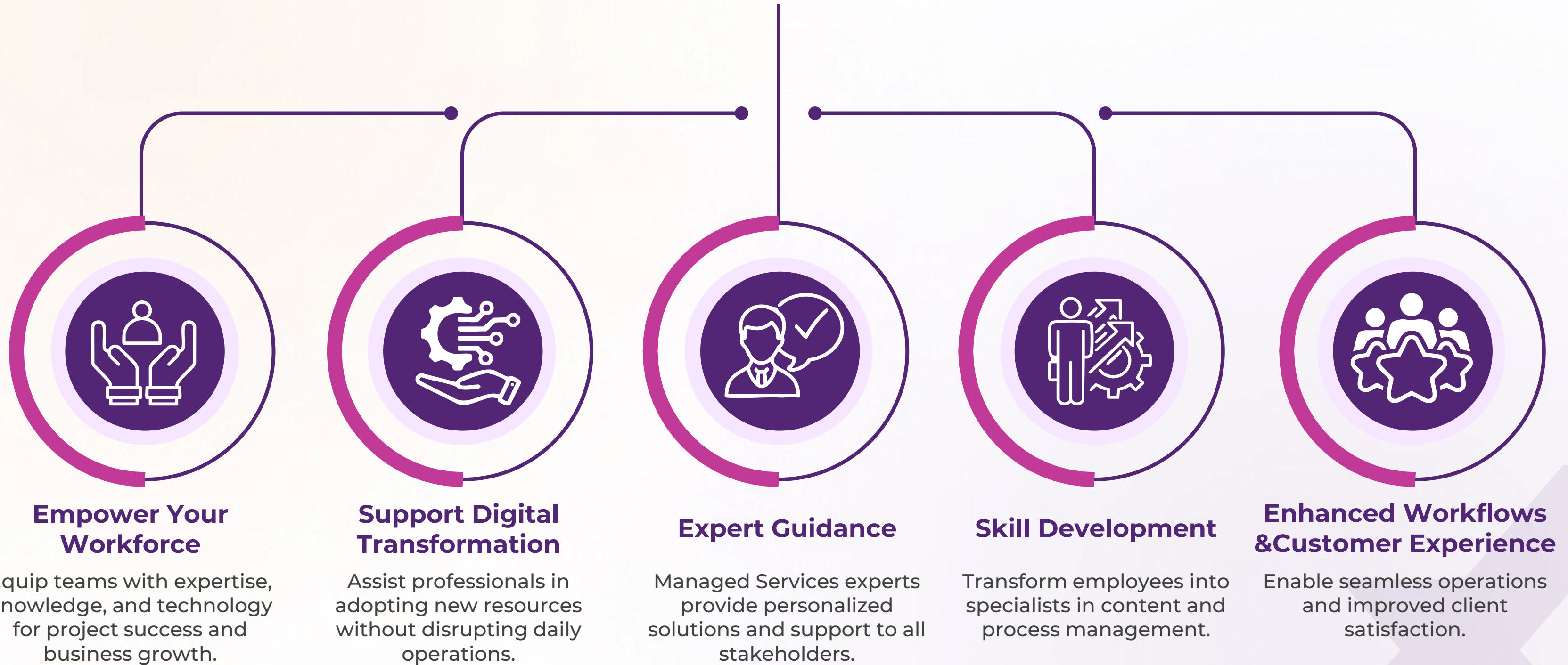
Audit & Analytics

Real-time tracking, compliance, and performance metrics.

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MANAGED SERVICES





SUPPORT



SMOOTH OPERATIONS

Ensure operational Process runs smoothly with expert support.

CERTIFIED EXPERTS

Access professionals aligned with your business goals.

CUSTOMIZED SUPPORT

Personalized hardware and software support packages.

TIMELY & COST-EFFECTIVE

Fast, reliable service with guaranteed response times.

SLA

SLA defines the agreed service standards between provider and client.

eTX CUSTOMERS



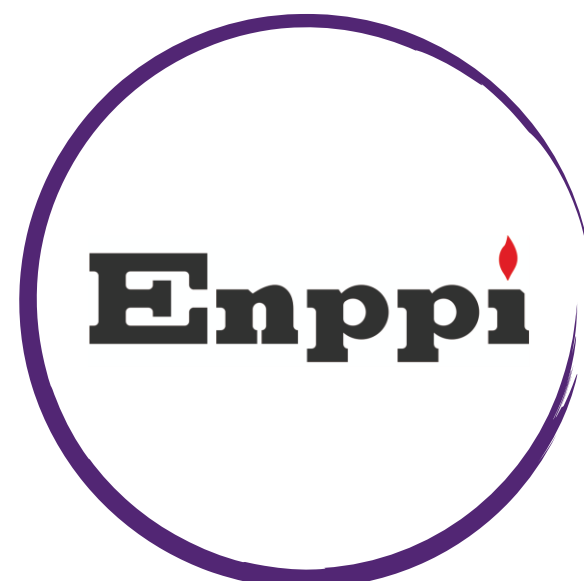
ZAHARAN HOLDING



THE EGYPTIAN
EXCHANGE



EL THOLATHYA
STEEL



ENPPI



HAPPY FAMILY CO.

eTX EXPERTS REFERENCES



الهيئة العامة للجمارك
GENERAL AUTHORITY OF CUSTOMS

وزارة الثقافة
Ministry of Culture
دولة قطر • State of Qatar



المؤسسة القطرية للإعلام
QATAR MEDIA CORPORATION



EXPO
2023
DOHA
QATAR
Green Desert
Better Environment



إكسبو
2023
الدوحة
قطر
مدينة أفضل
Green Desert
Better Environment

ديوان الخدمة المدنية والتطوير الحكومي
Civil Service and Government Development Bureau
دولة قطر • State of Qatar



موارد
MAWARED



البنك العربي
ARAB BANK



بلدية دبي
DUBAI MUNICIPALITY



مجلس الوزراء
مركز المعلومات ودعم اتخاذ القرار

الهيئة العامة
لموانئ البحر الأحمر
GENERAL AUTHORITY FOR RED SEA PORTS
وزارة النقل

Cairo International Airport
شركة ميناء القاهرة الدولي



هيئة الزكاة والضريبة والجمارك
Zakat, Tax and Customs Authority



eTX EXPERTS REFERENCES

AIRBUS



AKKODIS

NTT DATA

EKH
Egypt Kuwait Holding



د. سليمان الحبيب
DR SULAIMAN AL HABIB
المجموعة الطبية medical group





THANK YOU

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