

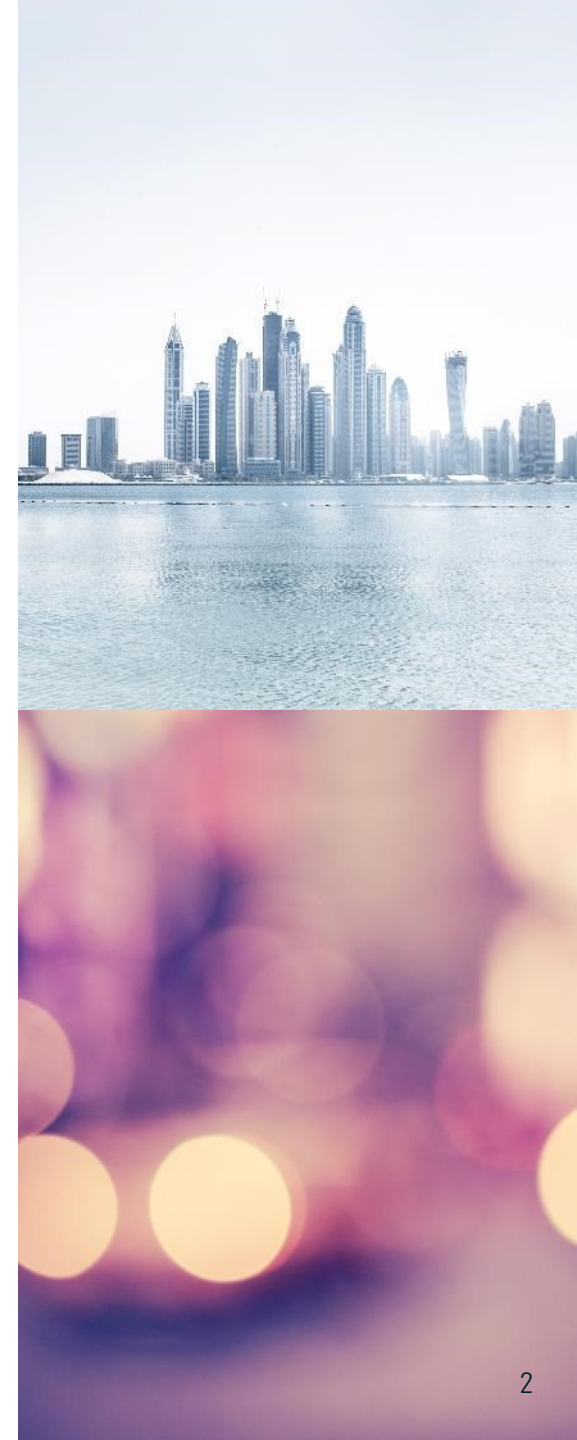
A low-angle, upward-looking photograph of several modern skyscrapers. The sun is setting or rising behind the buildings, creating a strong golden glow and lens flare that dominates the right side of the image. The sky is a mix of blue and orange. The buildings have glass facades that reflect the light. The overall composition is dynamic and emphasizes the height and scale of the urban environment.

*BUSINESS
EXCELLENCE
DIVISION*

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CONTENT

- Business Excellence Service Lines
- Business Excellence Organization



Topic One

*Business Excellence
Service Lines Portfolio*



Business Excellence Service Lines



Auditing



MS Consulting

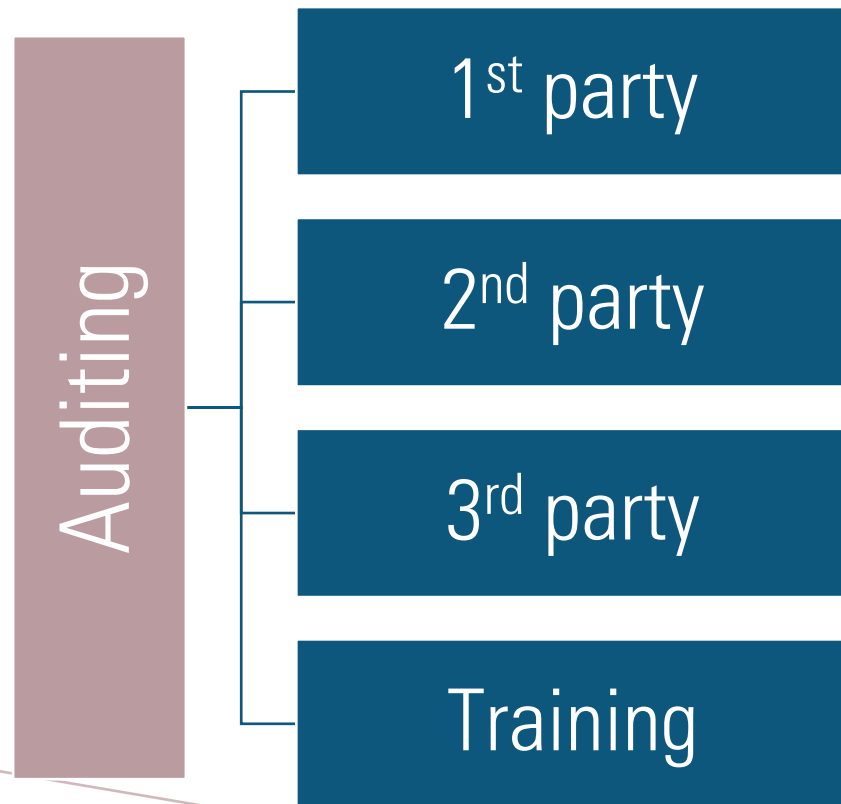


Business
Transformation

Auditing

Mission

Providing world class audit services on management systems to support organizations to build strength and successfully navigate through the competition.



1st party

Internal audit

- Provide internal audit (self-audit) against applicable criteria (e.g., ISO standards, corporate requirements, customer requirements) as a preparation for certification audit/corporate audit, servicing major customer, etc.

2nd party

Supplier audit

- Provide audit on supplier premises and processes to qualify suppliers, ensure supplier's products and service quality consistently meet the organization requirements.

3rd party

Certification audit

- Perform certification audit for ISO standards (e.g., ISO 9001, ISO 14001, ISO45001, etc.) in collaboration with worldwide recognized bodies.

Training

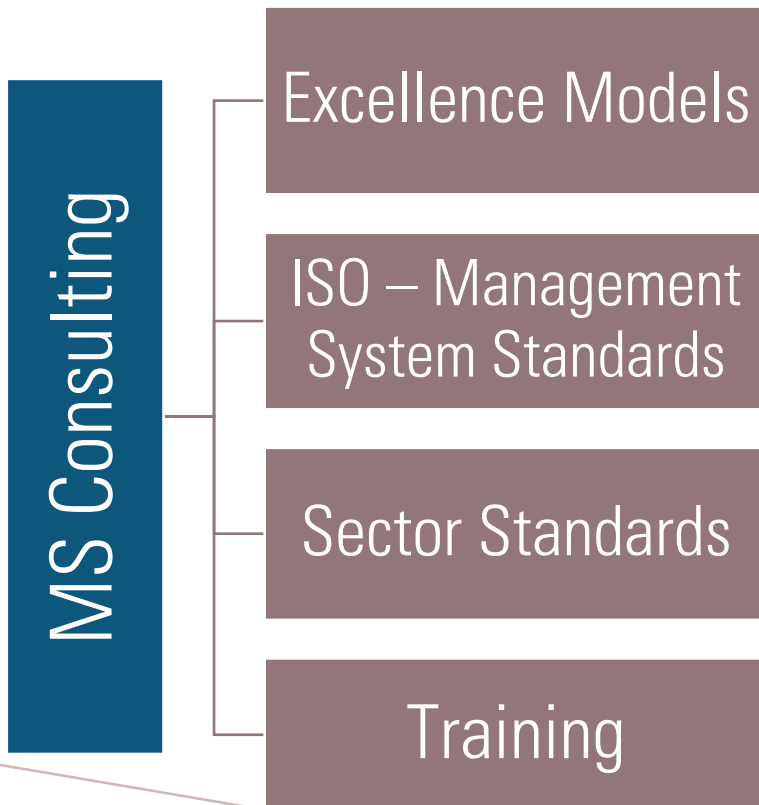
Auditing capabilities

- Provide highly effective customized training to support organizations establish their audit capabilities to appropriately and regularly evaluate their performance and apply measures to achieve excellence.

MS Consulting

Mission

Providing collaborative and customer-centered consulting services to support organizations to achieve excellence and succeed in the marketplace.



Excellence models Results oriented approach

- Provide consulting service to support organizations revamp their systems and improve performance through adopting worldwide recognized excellence models.

ISO Management system structure

- Provide consulting services to support organizations manage risks, satisfy stakeholders and improve performance through adopting the requirements of different ISO standards.

Sector special Industry specific standards

- Provide consulting services to support organizations to fulfill their industry specific requirements aiming for success and customer delight.

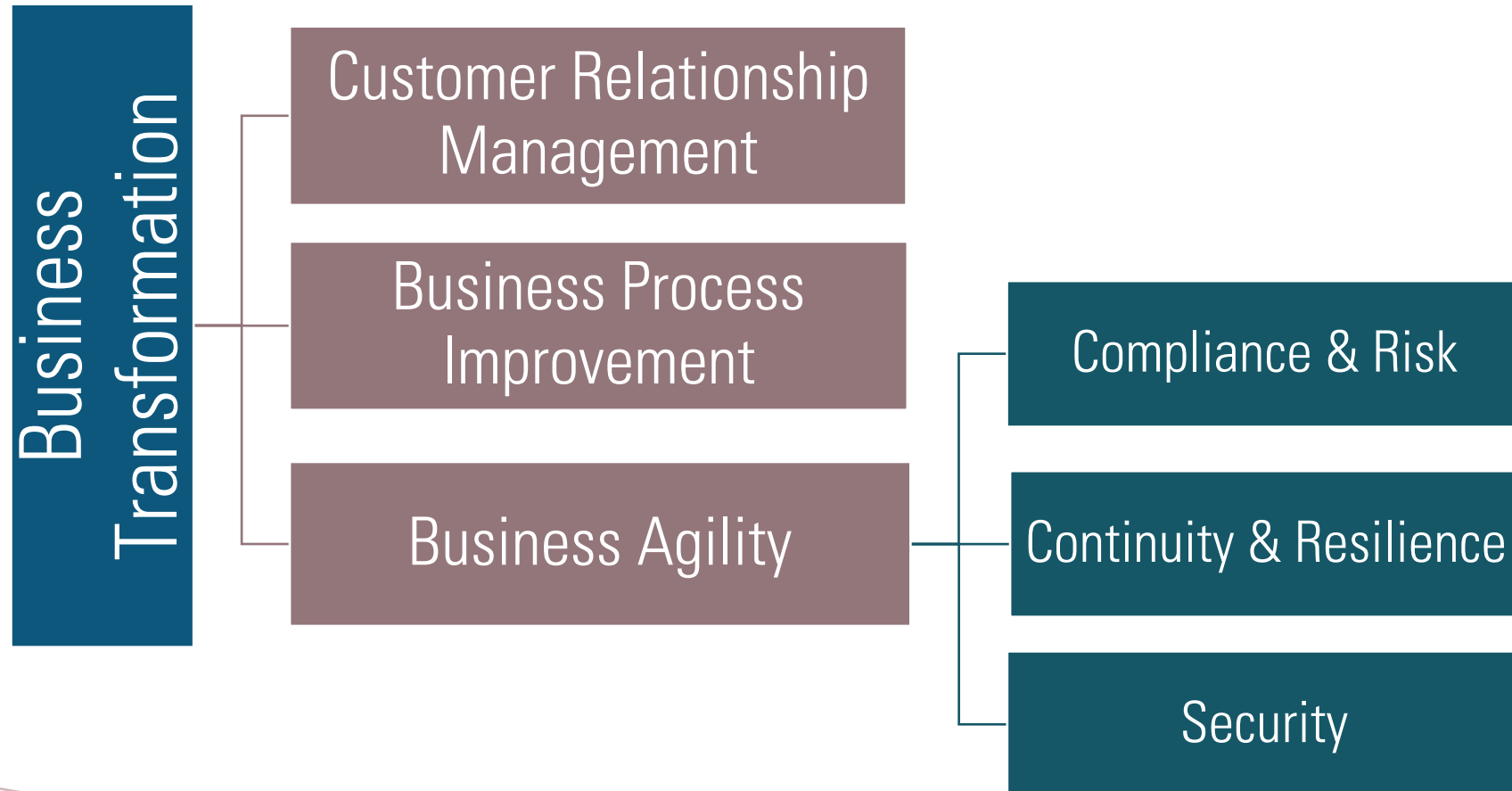
Training Management systems competencies

- Provide highly effective customized training to support organizations establish their competence in the different areas of the management system to streamline operations and achieve excellence.

Business Transformation

Mission

Work collaboratively with businesses to inaugurate agility and build resilience in their operations and processes to navigate through challenges of the ever-changing business world.

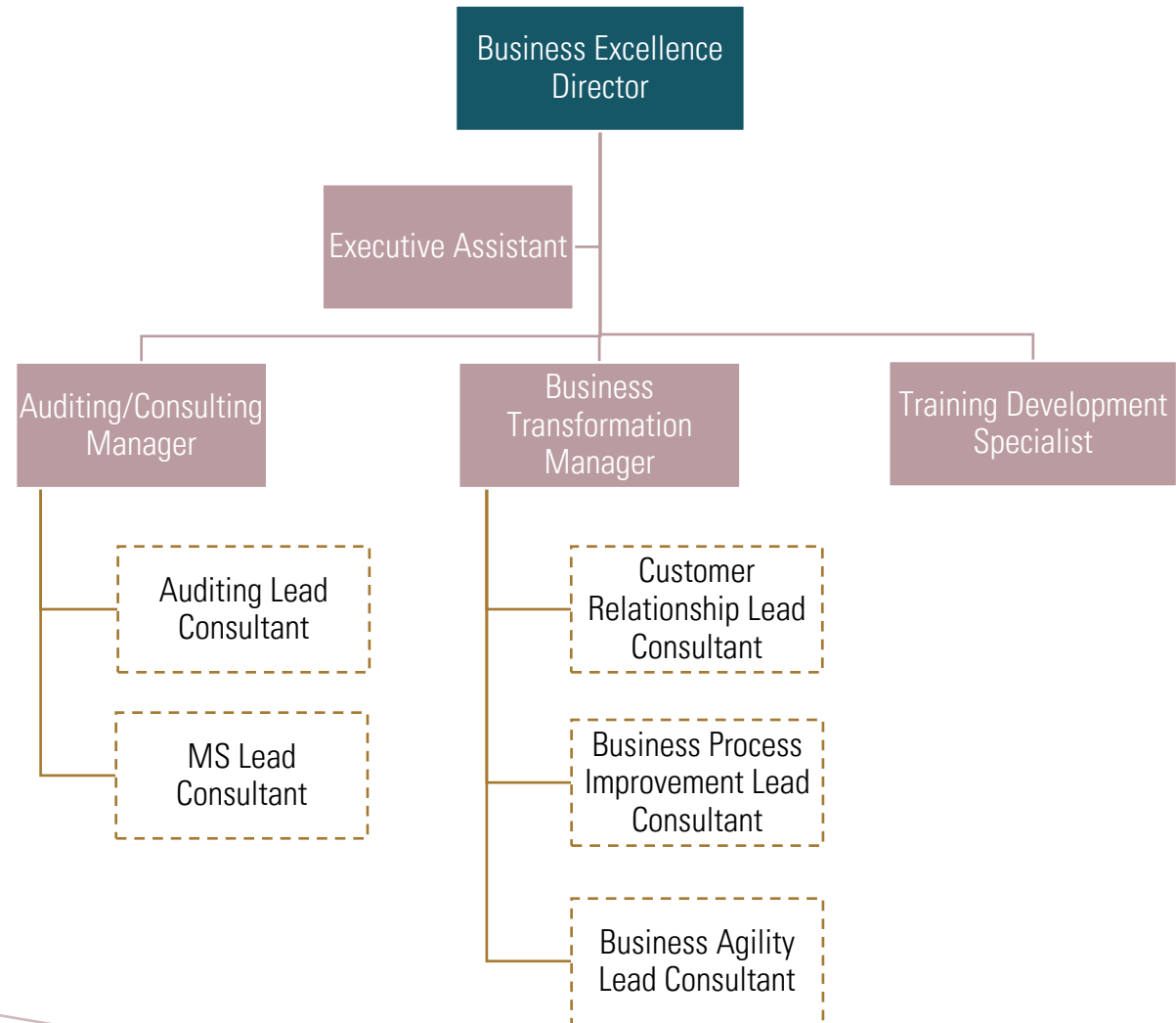


Topic Two

Business Excellence Organization



Business Excellence Organization





THANK YOU